A Cognitive Di ensional Analysis of Idea Sketches

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ABSTRACT

$$n \ \textit{if.} \qquad \textit{i.} \qquad \textit{i.} \qquad n \quad = \quad \quad \text{not on o} \quad \textit{i.} \quad o_{\mathbf{g}} n \ \textit{i.}$$

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| Sample | A (1-3) | missing | B (4-7) | %A | %B | A: I have easy access to a computer terminal with | ALL | 121 | 1 | 6

text editing facilities
B: It is inconvenient for me to get access to a computer

		Sample	А	No Pref.	В	%A	%B
6	A: Except where I am reworking existing text, in the early stages of planning a long and complex text I prefer to use pen/pencil B: Even when not reworking existing text I prefer to use a word processor in the earliest stages of planning a long and complex text	/\	51	19	58	47	53
7	A: I find it easier to think with conventional media B: I find it easier to think when using a computer	ALL	47	36	42	53	47
8	A: Even in situations where I have a computer to hand I sometimes choose to use conventional media B: Wherever possible, I always use a computer in preference to conventional media	ALL	66	17	44	60	40

J: Some things are in capitals and circled and they've got this brace here. And they were easy to do - you didn't have to think about it

		Sample	А	No Pref.	В	%A	%B
10	A: When trying to think I do not want to be concerned with the practicalities of using a computer	ALL	43	18	62	41	59
	B: When thinking on the computer, I do not find using menus and toolbars, etc, intrudes on my thoughts	CMP	24	13	21	53	47
	Spearman correllation with "preference"	N = '	119	ρ =	0.35	p < 0	.0005

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M: I tend to write things into corners and cram everything up in one page and have a really funny layout. It doesn't have any overall structure, like a spider diagram or anything, it's just cram things in... The least amount of paper I use the better I feel, I don't know why.

Sample A No Pref. B %A %B

		Sample	А	No Pref.	В	%A	%B
16	A: It is easier to organise and structure ideas when they are represented as terse notes or idea sketches	ALL	101	14	10	91	0
	B: It is easier to organise and structure ideas when they are represented as grammatical prose	CMP	52	4	3	95	5
	Spearman correllation with "preference"	N = 1	121	ρ = ().316	p < 0	.0005

A: When the structure of a text is clear from the beginning I am less likely to use terse planning notes

ALL 66

		Sample	А	No Pref.	В	%A	%В
20	A: I sometimes cluster related idea labels spatially on a page	ALL	80	22	22	78	22
	B: It is not significantly helpful to arrange related notes spatially on a page	CMP	42	11	6	88	12
	Spearman correllation with "preference"	N = '	121	ρ = 0	0.194	p <	0.05
210	hen planning a text it is sometimes useful to draw diagrams of ideas (like informal "mind maps" or "spider diagrams")	ALL	62	19	47	57	43
	B: When planning a text it is not useful to draw diagrams of ideas (like informal "mind maps" or "spider diagrams")	CMP	35	13	14	71	29
	Spearman correllation with "preference"	N = '	124	ρ = (0.312	p < 0	.0005

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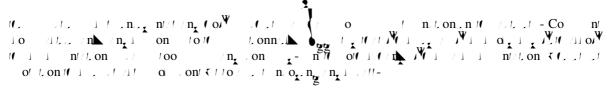
J: It was only as rich as it needed to be for what we were doing... It might actually close off various options of you made it more complete very early on

		Sample	А	No Pref.	В	%A	%B
30	A: Sometimes it is a good thing to jot down ill- formed ambiguous notes rather than become committed to particular options too early on	ALL	89	15	22	80	20
	B: Notes should be as complete and specific as possible, even in the earliest stages of planning	CMP	41	8	11	79	21

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- D: I would always write things down because otherwise you work through your ideas... and if you haven't written them down you come to the end and you've forgotten things at the beginning. So basically it's just like a memory, I suppose. You can remember what you've thought and in what order you thought it.
- J: A blackboard would be better in that the thing can be manipulated whereas here we wanted to show things but other things couldn't be moved out of the way, they had to be sliced in there and that made it quite confused, or made it confused to me.

Sample A No Pref. B %A %B

O: We used a lot of these arrows that are a lot like implication arrows. We seem to sort of understand what we mean by those. I use that lots when I do this sort of thing and it can mean all sorts of things. It's kind of "led to", "developed into", "related to", sorts of things.

		Sample	Α	No Pref.	В	%A	%B
36	A: Ambiguous notes are useful as you can jot down an idea without yet being quite sure what it is	ALL	98	16	13	88	12
	B: I do not write down an idea until it is concrete enough to be written down unambiguously	CMP	49	9	4	92	8

		Sample	Α	No Pref.	В	%A	%B
38	A: Some notes which I produce when planning a	ALL	104	8	16	87	13

	n.
Delayed Gratification	How much effort and delay is involved in creating a representation. It is sometimes important to get ideas down quickly and conventional media is often better for this.
transparency	Can the user be unconscious of the system and concentrate on the task? It is important that the interface does not demand cognitive resources. Computers are more opaque than paper!
richness	Does the representation include many graphical marks, redundant encodings, etc, because it is quick and easy to make it so? Richness facilitates perceptual cueing.
Terseness	Are there few symbols per idea? Terseness allows overview, structurability, lower delayed gratification and in turn higher richness. Conventional media seem to favour terseness.
overview	Can the user perceive much of the representational structure at once? Overview favours accessibility and structurability. Conventional media afford better overview.
structurability	Is the user's ability to reorganise the structure facilitated by and increase in accessibility and lowering of viscosity which results from terseness?
visible area	Is there a large display area for the representation? A large visible area, combined with terseness, supports overview and structurability.
Perceptual cues (typographical)	Can the user produce many typographical marks easily? Typographical cues are facilitated by low delayed gratification and help accessibility by providing an access structure.
Perceptual cues (graphical)	Can the user easily produce graphical marks like clustering, linkng, etc? Graphical cues may not be produced on computer due to low richness.
Accessibility	Can the user access information with ease? Where idea labels are continuously perceived they help maintain elements in working memory and assist long term memory retrieval.
location through perceptual cues	Do perceptual cues help the user direct attention to the relevant parts of the representational structure? Computers do not generally allow such rich perceptual access structures.
facilitation through terseness	Does terseness assist the user in directing attention to the required parts of the representational structure? Conventional media seem to allow this more.
meaning through perceptual cues	Can perceptual cues be used to carry meaning, or provide context which facilitates the recall of meaning? Conventional media may facilitate recall with perceptual cues more than computer.
Premature commitment	Is the user forced to make choices too early in the task, or can she explore different options fully with the representation? Many idea sketchers use ambiguous notes.
downsliding	Is the user drawn into fine grained production of grammatical sentences, when they are trying to operate at a more global, exploratory level? Downsliding leads to premature commitment.
finished character	Does the typographical character of a representation fairly reflect its provisionality, or does its finished looking character mislead the user? Computer text can lead to downsliding.
Viscosity	Does the representation offer high resistance to editing? Computer "cut and paste" should reduce viscosity, but it is not a great problem for conventional media.
exhibits evolution	Does the representation display its history, as well as its current state? History is likely to be diaplayed if deletion is difficult, and may provide context which assists encoding and recall.
temporariness	Is there much investment in the representation, or is it intended to be thrown away shortly after production? Temporariness overcomes viscosity, and discourages premature commitment.
Formalness	Does the representation unambiguously carry meaning for someone with the right background and language, or does it rely heavily on context for interpretation? Idea sketches are informal.
faithful conveying	Can the representation be used for asynchronous communication with others or the self? Informal idea sketches are often unintelligible outside the context of their production.
semantic potential	Can the representation mean different things? Semantically potent representations are quicker to produce, terser, avoid premature commitment, and lower viscosity.

$Chart \quad Su \quad \ ary \ of \ cognitive \ di \ \ ensions \ and \ subdi \ \ ensions \ of \ idea \ sketches$

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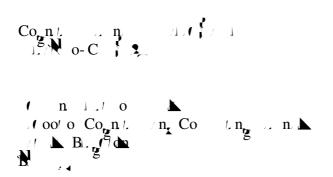
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A COGNITI E DIMENSIONAL ANALYSIS OF IDEA SKETCHES

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Charles C ood

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