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http://www.sussex.ac.uk/its/help/bishelp.php

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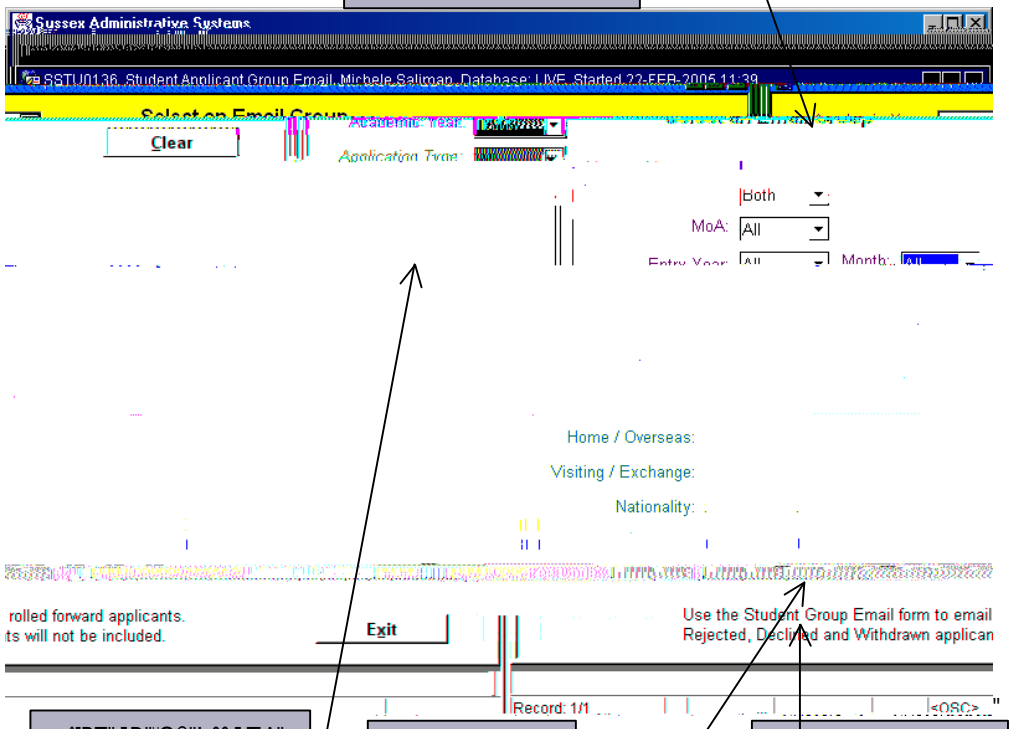

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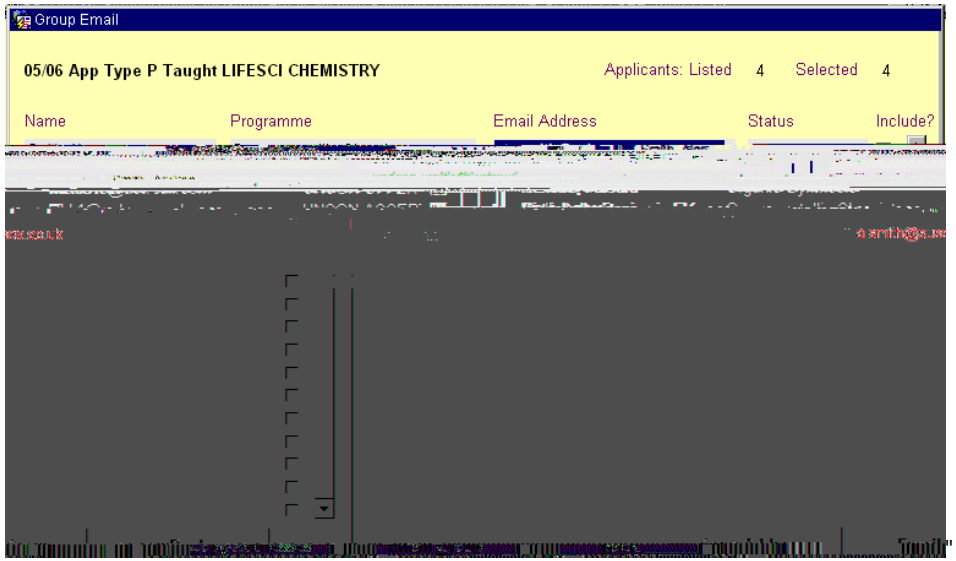

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